

Mechanic Connect Terms & Conditions

By creating an account and using Mechanic Connect, you agree to the following:

Independent Mechanic Status

Mechanic Connect and Mobile Mechanic Co are lead-generation platforms only. Mechanics are independent business owners and are not employees, agents, representatives, or contractors of Mobile Mechanic Co.

Responsibility for Repairs

Mechanics are solely responsible for all repair work performed, including workmanship, diagnosis, safety, pricing, warranties, customer communication, and compliance with applicable laws and regulations.

Professional Conduct

Mechanics must treat customers professionally, communicate honestly, arrive on time whenever possible, and conduct business in a respectful and professional manner.

Repair Standards

Mechanics agree to follow proper repair procedures, use appropriate tools, and strictly follow manufacturer torque specifications whenever applicable.

Lead Purchases

Lead purchases provide access to customer opportunities only. Mechanic Connect does not guarantee customer response, job approval, completed repairs, or earnings.

Credits & Refunds

Credits are non-transferable and generally non-refundable once used. Credit adjustments may be issued at Mechanic Connect's discretion for invalid or duplicate leads.

Limitation of Liability

Mechanics assume full responsibility for their services and agree to hold harmless Mobile Mechanic Co and Mechanic Connect from any claims, damages, losses, injuries, or disputes arising from repair work performed.

Account Termination

Mechanic Connect reserves the right to suspend or terminate accounts for unsafe repairs, fraud, unprofessional conduct, or violations of these terms.

By using Mechanic Connect, you acknowledge that you have read, understood, and agree to these Terms & Conditions.